

TELL ME ABOUT IT SUPPORT SERVICES



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Talk to us about
using professional IT
support in your business

0845 600 2526
www.isltechnology.co.uk

WHAT IS IT?

IT support services help maintain, monitor and develop your entire IT system.

IT support services can be tailored to the requirements of your business, as a stand-alone service or to complement an existing IT team.

WHAT IT DOES

IT support services provide you with help with your IT system when you need it most.

It gives you access to IT professionals either over the phone or in person when you need to fix any problems with your IT system.

It avoids your staff having to deal with IT issues so they can concentrate on doing their job.

TIME SAVING

Managing, maintaining and upgrading your own IT system can be a huge drain of time and resources. Outsourcing your IT support services can pay dividends in allowing you and your staff to concentrate all their time and resources on running your business.

THE BENEFITS OF IT SUPPORT SERVICES



Cost saving as you do not have to pay for internal IT staff and their IT training.



You always have access to technological specialists who have the latest up to date IT skills.



IT support services are cost effective – they are run on a contract basis and you are billed monthly, quarterly or annually which can help with cash flow and financial planning.



They provide external daily monitoring ensuring the security and optimum running of all your IT systems.



Regular system health checks to make sure all systems are in good shape.



Multi-vendor expertise for both hardware and software.



There is peace of mind knowing the security and IT development of your business is in the hands of professional and certified engineers.



With established maintenance agreements in place you can rest assured that when issues arise they will be handled quickly and cost-effectively.



Improved business focus as internal staff are not distracted with IT support tasks.

- IT support
- services can be
- tailored to the
- requirements of
- your business, as
- a **stand-alone**
- **service** or to
- complement an
- **existing IT team.**



A SERVICE YOU CAN TRUST

With a dedicated account manager backed up by a team of 10 highly trained full-time support staff, **ISL** supports small and medium-sized businesses throughout the North of England.

Our permanently-manned helpdesk is available to all our customers with IT support contracts for fast response support.

Call us on **0845 600 2526** or email info@isltechnology.co.uk to talk about a one-month free trial



**ONE MONTH
FREE TRIAL**

5 Thomas Street, Heckmondwike, West Yorkshire, WF16 0LS

www.ISLtechnology.co.uk



Some of our partners:

